**ATTACHMENT 2B**

**Objectives and Performance Measures Guide for use in Program Narrative**

The program goal encompassing all aspects of the MDT will be as follows:

*To maintain or expand, a program that provides specialized criminal justice and victim service personnel in the areas of domestic violence or sexual assault through a multidisciplinary team (MDT) response for more coordinated, expedited delivery of victim services and improved efficiency of the criminal justice process.*

In addition to the twelve (12) mandated process objectives and two (2) mandated outcome objectives listed in the Attachment 2 – Program Narrative, applicants must identify FOUR (4) additional process and TWO (2) additional outcome objectives. Applicants may use objectives directly from this guide, a variation thereof, or develop their own objectives not included in this guide. Most importantly, applicants should include as many objectives as necessary to align with the proposed program strategy, ensure all objectives have specific benchmarks, and that each is plausibly linked to the program goal.

Note that ICJIA staff will offer technical assistance to successful applicants developing surveys or other tools for assessing progress toward selected objectives, particularly outcome objectives.

Role key:

Law enforcement Victim Services

Prosecution Courts/Probation

**Process objectives:** At least one additional process objective must be selected for each of the four key partners (law enforcement, prosecution, victim services, and court/probation). More objectives may be selected to align with proposed program strategy. Selected programs will be required to report progress on selected process objectives quarterly.

| **Role(s)** | **Suggested Process Objectives** | **Performance Measures** |
| --- | --- | --- |
|  | Train \_\_\_\_% of patrol officers about initial response to DV/SA protocols. | * Number of trainings held * Number of patrol officers * Number of patrol officers who attended trainings |
|  | Communicate with \_\_\_\_% of frontline staff of partner agencies regarding program updates each *(insert frequency and format of communications).* | * Frequency and format of communication * Number of frontline staff * Number of frontline staff receiving communications |
|  | Interview \_\_\_ % of victims in new active cases. | * Number of victims in new active cases * Number of victims in new active cases interviewed |
|  | Conduct all evidence quality control activities listed in protocol for 100% of cases investigated. | * Number and types of evidence quality control activities listed in protocol * Number and type of activities conducted to enhance quality control * Number of active cases |
|  | Collect medical evidence in 100% of SA/DV cases where medical evidence is available. | * Number of cases with available medical evidence * Number of cases where medical evidence was collected |
|  | Serve \_\_\_\_ % of orders of protection within 48 hours. | * Number of orders of protection issued * Number of orders served within 48 hours |
|  | Conduct lethality/risk assessments for \_\_\_% of victims. | * Number of victims reporting to police * Number of victims completing lethality/risk assessments |
|  | \_\_\_\_% of victims will connect (phone conversation, on-line contact, or visit) with victim service provider staff within 48 hours of reporting to police. | * Number of victims reporting to police * Number of victims connecting with service provider staff within 48 hours |
|  | Law enforcement will accompany advocates on \_\_\_\_ % of home visits with victims. | * Number of home visits with victims * Number of visits where advocates were accompanied by law enforcement |
|  | Provide transportation for \_\_\_\_ % of victims needing transportation assistance to attend court hearings. | * Number of victims needing transportation assistance. * Number of victims provided transportation to court hearings |
|  | Provide services to \_\_\_\_% of victims in co-location of victim services and law enforcement. | * Number of victims reporting to law enforcement * Number of victims served at co-location. |
|  | Coordinate logistical support for \_ \_% of victims who need such support to testify in court (e.g. transportation, child care). | * Number of victims who needed support in order to testify * Number of victims provided transportation to court hearings * Number of victims provided child care while they attend court hearings * Number of victims who testified because they had logistical support |
|  | Review police incident reports daily. | * Average number of incident reports reviewed daily |
|  | Notify each victim of upcoming court proceedings at least \_#\_\_ business days before scheduled court dates. | * Number of victims with court dates * Number of victims notified at least \_\_#\_\_ business days before court date * Number of victims notified less than \_\_#\_\_ business days before court date |
|  | \_ \_% of cases will maintain vertical prosecution. | * Number of active cases * Number of active cases where vertical prosecution has been maintained |
|  | 100% of DV/SA cases will be assigned to judges specialized in DV/SA. | * Number of cases opened * Number of cases assigned to specialized DV/SA judges |
|  | Provide \_\_#\_\_ roll call trainings to \_\_#\_\_ law enforcement staff (each training) to improve expertise when responding to DV/SA victims, evidence collection, and collaboration. | * Number of roll call trainings held * Number of people trained during all roll call trainings (cumulative) |
|  | Implement positive feedback loop in \_ \_ % of cases where law enforcement investigations result in quality evidence. | * Number of cases where law enforcement investigations resulted in quality evidence * Number of cases in which positive feedback was provided |
|  | Review police reports and assign cases to advocates daily. | * Number of police reports reviewed * Number of cases assigned to advocates |
|  | Provide safety planning to 100% of victims through risk/lethality assessments. | * Number of victims completing risk/lethality assessments * Number of victims who received safety planning based on assessment |
|  | Conduct risk assessments (e.g. ODARA) for \_ \_\_\_ % of offenders. | * Number of new offenders assigned to caseload * Number of risk assessments administered to offenders |
|  | Review judicial docket weekly. | * Number of reviews |
|  | Obtain Partner Abuse Intervention Program (PAIP) progress reports on\_\_\_% of offenders each (*insert frequency*). | * Number of offenders enrolled in PAIPs * Number PAIP progress reports obtained |

**Outcome objectives:** At least two additional outcome objectives must be selected that involve any one or combination of four key partners. More objectives may be selected to align with proposed program strategy. Selected programs will be required to report progress on selected outcome objectives annually.

| **Roles(s)** | **Suggested Outcome Objectives** | **Performance Measures** |
| --- | --- | --- |
|  | Key partner staff will be educated about the responsibilities of other team members in DV/SA cases. | * Number of key partner staff educated about other team members * Number of key partner staff who completed survey post-education. * Number of key partner staff reporting increased knowledge (surveys) |
|  | Protocol will improve all key partners’ response to DV/SA. | * Number of staff trained on protocol. * Number of staff who completed survey post-training. * Number of staff reporting improved responses to DV/SA cases (surveys) |
|  | Key partner and frontline staff will become more informed about services in the community available for victims. | * Number of staff informed * Number of staff who completed survey after being informed. * Number of staff reporting increased knowledge about victim services |
|  | Increase victims’ access to OPs and other services. | * Number of victims informed about OPs and other victim services * Number of victims requesting assistance with obtaining an OP or other services * Number of orders or protection filed * Number of orders of protection granted * Number of victims who received assistance with obtaining an OP * Number of victims who received other services |
|  | Increase victim safety. | * Number of victims who completed survey about safety * Number of victims reporting increased feelings of safety |
|  | Enhance service coordination. | * Number of victims who completed survey about satisfaction * Number of victims reporting satisfaction with response by all partners (surveys) |
|  | Improve expertise when responding to victims in DV/SA situations. | * Number of victims who completed survey seeking opinions about MDT response. * Number of victims reporting satisfaction with information provided by all partners (surveys) |
|  | \_\_\_ % of patrol officers will have increased knowledge about initial response to protocols. | * Number of patrol officers trained about protocol * Number of patrol officers who completed a survey post-training * Number of patrol officers reporting increased knowledge about protocol |
|  | Improve relationships between law enforcement and victims. | * Number of victims who interacted with law enforcement * Number of victims completing survey about law enforcement response * Number of victims satisfied with law enforcement (surveys) |
|  | Improve quality of evidence collection to support prosecution by increasing prosecution acceptance rate to \_\_\_\_%. | * Number of cases investigated * Number of arrests referred for prosecution * Number of cases accepted for prosecution * Number of cases declined for prosecution |
|  | Enhance evidence collection so that \_\_\_% of cases will support evidence-based or victimless prosecution. | * Number of cases accepted for prosecution * Number of cases accepted for victimless prosecution |
|  | Improve victim cooperation with the criminal justice process by \_\_\_%. | * Number of victims cooperating with process. * Number of victims declining involvement with criminal justice process. |
|  | Each victim will be interviewed a maximum number of \_#\_\_ times as part of the investigation. | * Number of victims interviewed * Number of interviews held with victims * Average # of interviews per victim to date in active cases |
|  | Increase victim understanding and reduce fear of the criminal justice system. | * Number of victims who completed survey measuring knowledge and fear * Number of victims reporting increased knowledge, reduced fear |
|  | Increase proportion of cases accepted for prosecution by \_\_\_%. | * Number of cases referred for prosecution * Number of cases accepted for prosecution * Number of cases declined for prosecution |
|  | Reduce average length of prosecutions to \_\_\_\_ months. | * Average length of cases ended |
|  | Obtain convictions in \_\_\_% of cases prosecuted. | * Number of cases charged for prosecution * Number of convictions |
|  | \_\_\_\_% of offenders in active cases will comply with court orders. | * Number of offenders in active cases * Number of offenders who committed violations |
|  | Improve offender accountability for non-compliance by arresting/convicting \_\_\_\_% of offenders who committed violations. | * Number of offenders who committed violations * Number of arrests/convictions for violations |
|  | Reduce recidivism (re-arrest) rate of offenders to \_\_\_\_% through improved monitoring and treatment services. | * Number of offenders under supervision * Number of offenders who received treatment services * Number of offenders rearrested |